

# COLOUR SERVICES

## COLOUR WITHOUT COMPROMISE.

We believe there is no such thing as a **one-size-fits-all approach to colour**. Every guest is different, and so is their hair. Our priority is to understand you, your hair, and what you want to achieve before deciding what is right for you.

Your hair's condition and integrity are always at the heart of our recommendations. We use carefully selected professional products, including the **Paul Mitchell colour range**, alongside our knowledge and experience to achieve beautiful results while protecting the quality and condition of your hair.

We will never simply ask, **"Is it the same as last time?"** Every visit is an opportunity to listen and understand. Your lifestyle, how you manage your hair at home, how often you want to visit the salon and the level of maintenance you are comfortable with all form part of our consultation.

Our aim is not simply to create a great colour on the day. We want to help you find a result that works for **you** — without unnecessarily committing you to high-maintenance routines or costly treatments simply to keep your hair looking and feeling its best.

## YOUR CONSULTATION MATTERS

We understand that choosing a colour service can sometimes feel confusing. Social media is filled with inspirational images, trends and, increasingly, AI-generated imagery. While these images can be useful for inspiration, they do not always represent what can realistically be achieved on your individual hair.

This is why we encourage new guests to take advantage of a **non-obligation consultation** before booking a colour service.

Rather than relying solely on broad terms such as highlights, balayage or permanent colour, we take the time to explore what you actually want your finished hair to look and feel like. Bring along photographs or images that inspire you — they are a valuable starting point for our conversation.

We will then assess your existing colour, hair condition, history and expectations before explaining what we believe is achievable. Where necessary, we will recommend a longer-term plan rather than trying to achieve everything in one appointment.

You will receive honest, professional advice about the products, techniques, time and maintenance involved, so you can make an informed decision about your hair.

## YOUR HAIR. YOUR NEEDS. YOUR PLAN.

Our guests are never treated as a number or simply another appointment in the diary. We will explore the many types of colour products available aligned with techniques and

*placement for you. You are an individual, and we want you to feel that from the moment you walk through our doors.*

*We will always treat your hair with care, respect your wishes and provide honest advice when we believe something different may be better for its condition or your lifestyle.*

*We will also take the opportunity to advise you on a realistic **home hair care and maintenance regime**, helping you understand what your hair needs between salon visits without recommending products or treatments simply for the sake of it.*

*Our role is to put your hair in **safe, professional hands** — listening carefully, advising honestly and working with you to achieve results that look beautiful, feel healthy and remain manageable long after you leave the salon.*

*Feel welcome to contact us through our **Contact Page** with any questions you may have prior to making an appointment or visiting the salon for a no obligation consultation.*